| **BUC nr.** | **BUC\_032** | |
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| **BUC name** | Check passenger onto flight. | |
| **Business Event Description** | Passenger decides to check in. | |
| **Triggering Business Event** | A passenger presents a ticket & passport to a check-in agent of BA at the airport. | |
| **Preconditions** | (The passenger must have a valid reservation.) <-- Is this correct ? | |
| **Interested stakeholders**  **Secondary actor(s)** | Marketeer, Baggage handler, reservation handler, immigration officer. | |
| **Active stakeholders Primary actor(s)** | Passenger (trigger), check-in agent. | |
| **Normal Business Flow** | **Step** | **Action** |
|  | 1. | A passenger presents a ticket & passport to a check-in agent of BA at the airport. |
|  | 2. | The check-in agent retrieves the passenger's reservation information based on the presented ticket & passport and & validates that reservation is valid. |
|  | 3. | The check-in agent validates that the passport is valid and belongs to the passenger. |
|  | 4. | The check-in agent validates whether the procedure guidelines EU175 is followed. |
|  | 5. | The check-in agent attaches the frequent-flyer number to the reservation. |
|  | 6 | The check-in agent allocates a seat. |
|  | 7 | The check-in agent asks the security questions. |
|  | 8 | The passenger answers the security questions. |
|  | 9 | The check-in agent checks the baggage onto the flight. |
|  | 10 | The check-in agent prints and conveys to the passenger the boarding pass and bag tags. |
|  | 11 | The check-in agent wishes the passenger a pleasant flight |
| **Alternative Business Flows** | **Step** | **Action** |
|  | 11a | If the passenger is a gold cardholder, then |
|  | 11a1 | The check-in agent invites the passenger to the lounge while waiting to board. |
| **Exception Business Flows** | **Step** | **Action** |
|  | 2a | If the passenger has no valid reservation for the ticket, then … |
|  | 2a1 | The check-in agent communicates the passenger ticket reservation is not valid. The passenger is given the possibility to book a new flight |
|  | 2a2 | The check-in agent offers the passenger to book a new flight reservation, offering a reduction of maxim 50 % of the reservation fee. |
| **Outcome (post condition)** | The passenger is registered as checked onto the flight, the bags are assigned to the flight, a seat is allocated, and the passenger is in possession of a boarding pass | |